

RE	Claim created
CR	Created record on service side
WP	Waiting to be picked up
IN	Sent to a service center
LT	Lost during transpor
CO	Received at the service center
ST	Unknown device type
LG	Logged in and ready for repair
NC	Information is not complete
QD	Quotation of diagnostics
DI	Diagnostics
BQ	Before price quotation
QP	Price quotation progress
QA	Quotation feedback awaiting
QR	Price quotation resolve
RW	Repair in progress
WI	wait information
BO	Before parts order
PO	Parts ordered
PA	Parts available
RP	Part requested from stock
RC	Rapair complete
FT	Final test
AU	Audit test
OK	Ready for shipping
OK	Ready for shipping
WT	Waiting (note)
DP	Repair complete, case was send
BB	Buy back
LO	Lost
CN	Canceled
SC	Scrap
DL	Case delivered
CL	Case closed

